

# SUPPORT INFORMATION

Need support? No problem, just click on the contact us button on the [www.justbetweenfriends.com](http://www.justbetweenfriends.com) page or in the upper right corner of any page while logged into the system.

We suggest that you use the form since customer support reviews the emails on a daily basis. Even if your question is not a direct customer support query we will get your request, quickly, to the correct person. Expect a return communication within 24 hours during the business week.

The screenshot shows the top navigation bar of the Just Between Friends website. The logo is on the left, followed by links for 'Meet Us', 'Blog', 'PTA', 'Groups', 'Spons', and 'Contact Us'. The 'Contact Us' link is highlighted with a hand cursor icon. Below the navigation bar are two buttons: 'Click here to Login\*' and 'Accept your Group Invite'. A central image shows three children and a 'WELCOME' sign. Below this are two news articles. The first article is titled 'A Chance for your PTA to win big from Rite Aid' and is dated 04/18/11. The second article is titled 'National PTA Selects Just Between Friends' and is dated 07/02/10. There are also social media icons for Facebook and Twitter.

To speak with a customer support rep--including Nancy, Lisa, Lesley or Karen--please contact them at (412) 561-0600 X0.

## Sponsorship

If you'd like to discuss becoming a sponsor, please contact Dean at ext. 1007.

## Training

If you have questions or comments about training, please contact Julia at ext. **1004**.

### **Marketing**

If you need any marketing materials, please contact Fran at ext. **1005**.